

## **Cancellation policy & cancellation form**

Consumers have a right of withdrawal in accordance with the following stipulation, whereby consumers are any natural person who concludes a legal transaction for purposes that can predominantly not be attributed to their commercial or independent professional activity:

### **A. Cancellation policy**

Right of cancellation You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the last goods. In order to exercise your right of withdrawal, you must give us (Cc - Carbon Cufflinks eK, Flurstrasse 26, 95183 Feilitzsch, Germany, Tel .: +491701811966, email: rick.goeschel@carboncufflinks.de) with a clear explanation (e.g. a letter sent by post or e-mail) about your decision to cancel this contract. You can use the attached sample cancellation form, but this is not mandatory. To meet the cancellation deadline, it is sufficient for you to send your communication regarding your right of cancellation before the cancellation period expires.

### **Consequences of cancellation**

If you cancel this contract, we have made all payments we have received from you, including delivery costs (with the exception of the additional costs that result from the fact that you chose a different type of delivery than the cheapest standard delivery we offer have) to repay immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment. We can refuse the repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us immediately and in any event no later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send off the goods before the period of fourteen days has expired. You bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the nature, properties and functionality of the goods.

Exclusion or premature expiry of the right of withdrawal

The right of withdrawal does not exist for contracts for the delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or that are clearly tailored to the personal needs of the consumer.

### **General information**

- 1) Please avoid damage and contamination of the goods. Please send the goods back to us in their original packaging with all accessories and all packaging components. If necessary, use protective outer packaging. If you no longer have the original packaging, please use suitable packaging to provide adequate protection against transport damage.
- 2) Please do not send the goods back to us using freight collect delivery.
- 3) Please note that the aforementioned paragraphs 1-2 are not a prerequisite for the effective exercise of the right of withdrawal.

## B. Withdrawal form

If you want to cancel the contract, please fill out this form and send it back to:

Cc - Carbon Cufflinks e.K.

Flurstrasse 26

95183 Feilitzsch

Germany

E-Mail: rick.goeschel@carboncufflinks.de

I / we (\*) hereby revoke the contract concluded by me / us (\*) for the purchase of the following goods (\*) / the provision of the following service (\*)

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Ordered on (\*) \_\_\_\_\_ / received on (\*) \_\_\_\_\_

Name of the consumer (s) \_\_\_\_\_

Address of the consumer (s) \_\_\_\_\_

Signature of the consumer (s) (only for notification on paper) \_\_\_\_\_

Date \_\_\_\_\_

(\*) Delete where inapplicable